



Altru Health System Strengthens Fraud Prevention and Supplier Compliance with Relish Data Assure



"With Data Assure, we have real confidence that supplier information is accurately validated at onboarding. Relish has helped us reduce risk, move faster, and take a far more proactive approach to supplier compliance."

Jade Canen, Director of Finance, Altru Health System



Challenges

As a healthcare organization, Altru Health System manages a very complex, time-sensitive supplier ecosystem where accuracy and compliance are critical. Prior to implementing Relish Data Assure, manual supplier onboarding processes and limited validation controls increased exposure to fraud and unauthorized payments.

Suppliers submitted banking and tax information without systematic verification and existing approval workflows were not designed to confirm tax IDs or bank ownership at onboarding. Supplier creation was often reactive, with validation occurring only once with limited visibility into historical onboarding trends.

These gaps created inefficiencies and compliance risk for the Accounts Payable and Finance teams, diverting time and focus away from higher-value strategic initiatives.

Solution

Altru Health System implemented Relish Data Assure to automate supplier validation directly within their existing onboarding process and enterprise technology. Data Assure verifies critical supplier information, including tax IDs, addresses and bank account ownership in real time and continuously screens against sanctions and risk lists to prevent unauthorized or high-risk suppliers from entering the system.

Data Assure was designed to meet the security and compliance needs of healthcare organizations and operates within a HIPAA-

compliant framework, giving Altru Health System confidence that sensitive data is protected. Implementing Data Assure enabled automated flagging of discrepancies and high-risk records, replacing manual checks and creating a more consistent, scalable and proactive approach to supplier compliance while reducing administrative effort.

Outcome

Since implementation, Altru Health System has significantly reduced the time required to onboard a supplier from hours to an average of five minutes, streamlining their process while strengthening fraud prevention controls. This faster, more efficient workflow has reduced exposure to unauthorized payment activity and increased confidence in the accuracy and integrity of supplier data.

With Data Assure's proactive, automated supplier validation and HIPAA-aligned security practices supporting compliance, Altru Health System has enhanced its ability to manage risk, protect sensitive information, and operate with greater control and stability. This added layer of security and data governance enables the Finance and Accounts Payable teams to focus more on strategic initiatives that support the organization's broader mission of delivering high-quality healthcare services.



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